



Our Services

IMPOWER utilizes Telehealth to offer a continuum of outpatient mental health and substance misuse services that can be accessed anywhere in Florida. These services include:

Assessments

Individual and Family Therapy

Medication Management

Psychiatric Evaluation and Treatment

Payment Options

IMPOWER accepts most Florida Medicaid plans and some commercial insurance. If you are uninsured or underinsured, self-pay options and grants for services may be available.

IMPOWER is a non-profit mental health, substance misuse and child well-being organization dedicated to the mission of

“changing lives by protecting, counseling, teaching and inspiring individuals and families to reach their full potential.”

To make a referral or for more information visit www.impowerfl.org
email referrals@impowerfl.org
or call **407.215.0095; option 2**

To request medical records:
records@impowerfl.org

For existing patients with medication issues or questions:
medication@impowerfl.org

IMPOWER Administrative Offices:
407.215.0095



www.impowerfl.org



Outpatient Behavioral Health Services

Florida's Premiere Telehealth Provider for Mental Health and Substance Misuse Needs

www.impowerfl.org



Why Telehealth?

With easy to use and HIPAA compliant Telehealth sessions, you can access your behavioral health services from anywhere via your computer, tablet or smartphone.

Telehealth at IMPOWER

As Florida's first and most experienced non-profit Telehealth provider for behavioral health, **IMPOWER** has conducted more than 1 million sessions since 2013. Our qualified team of clinical experts are available to assist with a variety of mental health and substance misuse concerns. With the addition of electronic prescribing, **IMPOWER's** clinicians can easily prescribe to your preferred pharmacy or have medications delivered right to your door at no extra cost to you!

Benefits of Telehealth

- Shorter wait times and bilingual services
- Decreased stigma and increased privacy
- Electronic/mail-order prescriptions
- Flexible scheduling including evenings and weekends
- Ability to stay in your home environment
- Fewer school or work absences
- Reduced travel time and costs

Our Expertise

Our award-winning team of behavioral health experts, available via Telehealth, include:

- Medical Doctors - Primary Care Psychiatrists (MD)
- Psychiatric Physician Assistants and Advanced Registered Nurse Practitioners (PA & ARNP)
- Licensed Clinical Social Workers (LCSW)
- Licensed Mental Health Counselors (LMHC)
- Masters Level and Certified Addictions Professionals (MCAPs/CAPs)

A Look at Our Awards

- Florida Blue Foundation Sapphire Award
- Excellence in Technology Award from National Council for Behavioral Health
- Nemours Children's Health System Social Entrepreneur and Innovation Award

Accreditation



Getting Started



STEP 1

To get started, visit impowerfl.org*



STEP 2

On the home page, select the referral form best for you.

Providers:

Select **"Make a Referral for Someone Else."**

Individuals:

Select **"Make a Referral for Me or My Child."**



STEP 3

Complete the online form. We will respond within 72 business hours.

**You can also call 407.215.0095; option 2 or email referrals@impowerfl.org*